Frequently Asked Questions

Why do I need to attend a Pre-enrolment Information Session?

You are encouraged to attend a Pre-enrolment Information Session to gain a better understanding about the courses on offer and the course content. This will assist you in deciding which course is right for you.

How do I register or enrol?

Some courses on offer in Semester 1, 2013 require you to register your interest online at www.illawarra.tafensw.edu.au.

What if I do not have access to the internet or I need assistance in completing my enrolment?

Your local Campus will have computers available for you to enrol online. If you require assistance, staff will be available at your local Campus to assist.

How do I pay for my enrolment?

If the enrolment is ‘Enrol Now’ you can finalise your enrolment online using a Credit Card or alternatively you can print a ‘Payment Notification’ and present to your local Campus to make payment by Cheque, Money Order, EFTPOS or request a ‘Payment Notification’ online to make payment at Australia Post. If you are applying for a Concession/Exemption you will need to present to your local Campus to have your application processed.

How long do I have to finalise my enrolment payment?

When you enrol in a government-subsidised TAFE NSW course you will be required to pay the ‘TAFE NSW fee’, unless you qualify for a fee exemption or fee concession.

Only when your enrolment is complete and you have paid applicable fees will you be entitled to attend class, sit for examinations, receive educational awards, use amenities and services (including travel concessions and childcare places) or receive an active TAFEcard (which provides access to library resources).

How do I access my TAFE username and password?

Your username and password will be printed on the TAFE NSW Tax Invoice you receive when your enrolment has been finalised. If you are only registering you will be emailed your username and password.

What support services are available to me as a student at TAFE Illawarra?

A range of student services are available including support for students with disabilities, Illawarra TAFE Student Association (ITSA), extensive library and information services, career advice and counselling, children’s centres and support for multicultural or Aboriginal and Torres Strait Islander students. No matter what your circumstances are, TAFE Illawarra can assist you in many ways.