Workplace English Language and Literacy (WELL)

What is WELL?
The Workplace English Language and Literacy (WELL) program is a Commonwealth funded program.

Training is delivered on site at your workplace by specialist Language Literacy and Numeracy (LLN) TAFE NSW trainers. The Commonwealth Government covers 75% of training costs.

WELL is designed to assist organisations and their employees with:
- workplace reading, writing and maths skills
- workplace communication and documentation
- computer skills
- improving customer service skills

WELL programs allow employees to better meet the demands of their employment and become more confident to complete tasks.

What are the benefits to my organisation?
- Improved communication
- Better understanding of Health and Safety procedures
- More effective use of technology
- Potentially lower incidents of accidents, mistakes and miscalculations
- Improved customer service

In 2012, an external report of WELL found that:
- 78% of participating employers rated WELL as effective or highly effective in improving LLN and meeting business needs.
- 79% of employers cited benefits such as improved performance in the workplace, decreases in occupational health and safety incidents, reduced wastage and an increase in efficiency.

What are the features of the WELL training?
- Training is at the workplace and linked to current training packages
- Training will be tailored to the needs of your specific organisation
- Funding applications and reporting will be done for you by a TAFE NSW specialist in WELL funding
- WELL trainers are experienced, flexible and understanding of your training needs

For more information contact:
Lucy Alderton, Business Manager
Phone: 4229 0146
Email: lucy.alderton@det.nsw.edu.au