Workplace English Language and Literacy (WELL)

What is WELL?
The Workplace English Language and Literacy (WELL) program is a Commonwealth funded program.

Training is delivered on site at your workplace by specialist Language Literacy and Numeracy (LLN) TAFE NSW trainers. The Commonwealth Government covers 75% of training costs.

WELL is designed to assist organisations and their employees with:
- workplace reading, writing and maths skills
- workplace communication and documentation
- computer skills
- improving customer service skills

WELL programs allow employees to better meet the demands of their employment and become more confident to complete tasks.

What are the benefits to my organisation?
- Improved communication
- Better understanding of Health and Safety procedures
- More effective use of technology
- Potentially lower incidents of accidents, mistakes and miscalculations
- Improved customer service

In 2012, an external report of WELL found that:
- 78% of participating employers rated WELL as effective or highly effective in improving LLN and meeting business needs.
- 79% of employers cited benefits such as improved performance in the workplace, decreases in occupational health and safety incidents, reduced wastage and an increase in efficiency.

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